HOW TO SPA

SPA OPENING HOURS & SPA TREATMENT TIMES are available according bookings made in advance. To ensure your preferred time and service is available we recommend to book spa treatments at least 24hours before arriving to Vihula.

SCHEDULING AN APPOINTMENT

To schedule an appointment for your perfect treatment, please contact our Spa reservations team who will be able to guide you to the right choice. To ensure your preferred time and service is available we recommend to book in advance. All spa treatments and packages will need to be guaranteed with a credit card.

ARRIVAL TIME

Please allow sufficient time before your treatment to complete a Spa Consultation Form. We recommend you arrive up to 10-15minutes of your treatment so that you can change, relax and enjoy the spa facilities. Please be advised that late arrivals will result in a reduction of treatment time.

The spa will provide towels, robes and slippers required for use during your spa visit.

CANCELLATION POLICY

A 100% charge will be incurred for any treatment not cancelled at least 24 hours prior to your scheduled time. Late arrival will shorten your treatment time.

SPA ETIQUETTE

Our spa environment is one of relaxation and tranquillity. Please respect all spa guests' right to privacy and serenity. In light of this, the spa is a mobile phone, Blackberry, pager, camera and smoke free zone.

HEALTH CONDITIONS

Kindly advise us of any health conditions, allergies or injuries which could affect your choice of treatment when making your spa reservation.

PREGNANCY

We can adjust treatments for expectant women or nursing mothers. Please allow our spa team to guide you in selecting which treatments are most suitable during this special time.

HOMECARE

To continue your spa experience at home, most products used in our treatments are available at spa reception.

PRICES

All prices are quoted in Vihula Manor Eco-Spa treatment menu and on our webpage are subject to change at any time. Gratuities are not included and are welcomed at your discretion.